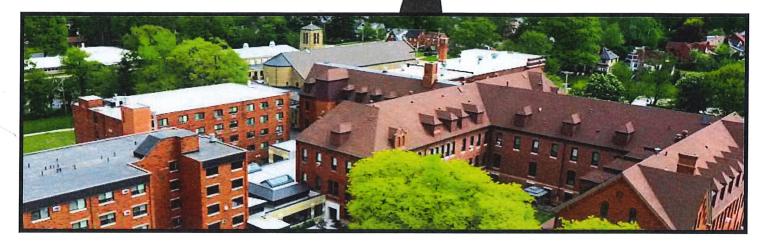
The Village News

May Edition

Main Office: 216.941.3330
Open 8am-lpm (Atrium Desk)

Service Coordinator: 216.941.4600

Fax: 216.941.7758



Community Updates



LOUIS
CATHERINE
RICHARD
MARGARET
BRIDGET

DOLORES
JACQUELINE
PATTY
MARY ELLEN
PATRICIA



THE MOBILE OFFICE WILL VISIT OUR SITE ON MONDAY THE 19TH FROM 2:15-2:40PM

OUR TEAM

Alister Englehart, Property Manager
Colleen Barry, Asst Property Manager
Brian Rockas, Site Superintendent
Heather Carey, Occupancy Specialist
Etta Smith-Wells, Service Coordinator
Josh Torres, Maintenance Technician
Jeff Krall, Maintenance Technician
Maureen Fleming, Administrative Assistant
Michelle Shaffer, Beautician (216.315.6869)
Jeannie Daloisio, Village Resale (216.282.6954)

WHAT'S OVER IN "THE RECTORY"?

LIBRARY AND COMPUTER LAB

Step into our welcoming library, your on-site hub for knowledge and discovery, located on the 3rd floor of the Rectory! Our collection boasts a wide array of books, from captivating fiction to insightful nonfiction, with large print options available for comfortable reading. Our dedicated team of three librarians is here to assist you throughout the week. Need tech help? Diana, our techsupport librarian, is ready to lend a hand. Plus, adjacent to the library, you'll find our computer lab equipped with four internetaccessible computers and a convenient printing station. Both spaces are open 24/7. Elizabeth Mon 2-3:30; Thur 1:30-3:30pm Diana - Mon, Wed, Fri 10-11am Lori - Mon - Fri, 11-12pm



LETTER TO THE EDITOR

The following question has been submitted by a tenant to our Main Office:

Q: I would LOVE to use the walking trail, but I can't open the door on my own to get out there. I also can't walk around the entire trail without seating.

Thank you for your valuable feedback regarding the walking trail. We understand your concerns about the exit door and the need for seating.

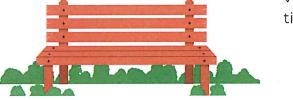
We're pleased to share that we will be installing a

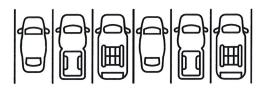
We're pleased to share that we will be installing a power-assist mechanism on the exit door very soon to make accessing the trail easier for everyone. Furthermore, to ensure a more comfortable experience, we will be adding benches at strategic locations along the walking trail this summer. Your input helps us make Franciscan Village a better place for all residents. We appreciate you letting us



THIS MONTH'S GOOD IDEA

Notify the Office of your vehicle updates! To help us manage assigned parking effectively and ensure we can easily contact vehicle owners when necessary, we kindly request that all tenants notify the Main Office immediately if they change their vehicle. Upon notification of a vehicle change, you will be issued a new parking permit. Please ensure that your vehicle's registration remains current at all times to be eligible for on-site parking.





HIGHLIGHT EVENTS

know!



LET THERE BE LIGHT!

Unleash your creativity at this month's free crafting series event! Join us on Tuesday, May 27th, at 1:00 PM as we craft beautiful luminaries. This relaxing and engaging activity will take place in our Activity Room, conveniently located on the 2nd Floor of the Rectory. All materials will be provided, so simply come ready to create something special to brighten your space. We hope to see you there!

MONTHLY COFFEE HOUR

Get your caffeine fix and connect with neighbors at our monthly Coffee Hour! Join us in the Community Room on Tuesday, May 20th, at 1:00 PM for a warm cup of coffee and a delicious donut, all for just \$1.50. It's the perfect opportunity to socialize, catch up, and enjoy a mid-day treat. We look forward to seeing you there!

COMMUNITY NOTES

SCHEDULED OUTAGE

Please be advised of a brief, scheduled power outage in the A, B and C buildings on Friday, May 23rd, somewhere between 9-12pm. This temporary interruption is necessary to allow our staff to confirm recently added equipment to our emergency generator system. We anticipate the outage will last no longer than 20 minutes. We appreciate your understanding as we work to ensure the reliability of our emergency power systems.



Patio Furniture

Great news for our outdoor spaces! We're excited to announce that we will be purchasing new furniture for the patio area later this month. Get ready to enjoy the warmer weather with new picnic tables and benches, perfect for relaxing and socializing outdoors. Stay tuned for updates on their arrival!



EMAIL CONTACT INFO

Have you updated your email address recently? Our team is excited to announce that we will soon begin sending reminders and information about upcoming community events directly to your inbox! To ensure you don't miss out on any important updates, please take a moment to email Maureen Fleming at mfleming@franvillage.org if your email address has changed. We are working to update our contact database throughout this month. Thank you for helping us stay connected with you!



TRANSPORTATION SURVEY

THIS MONTH'S MOVIE NIGHT





MAY BIRTHDAYS!!

We want to hear from you! This month, we are conducting a brief survey to better understand the transportation needs of our community. Your feedback is valuable and will help us identify potential opportunities to improve transportation options for our residents.

You will find a paper copy of the survey attached to this month's newsletter. For those tenants whose email addresses we have on file, an electronic version of the survey will also be sent directly to your inbox. Please feel free to respond in whichever manner is most convenient for you. We are asking for all responses to be returned to the office or completed online by May 9th and all entries will be entered into a raffle for a \$25 Marcs gift card.

Your participation is greatly appreciated!

MAY 25



| 2-4 | THURSDAYS | FURNITURE SHOP | | |
|----------------|------------------|-----------------|----------------------|-------------------------|
| 1-3 | WED & FRI | RESALE SHOP | | |
| 10 | FRIDAY | SILVER SNEAKERS | | |
| 10:30 | WEDNESDAYS | TAI CHI/WEIGHTS | 24/7 | LIBRARY/COMP LAB |
| 1 | WEDNESDAYS | WII BOWLING | 24/7 | ACTIVITY ROOM |
| 1 | MONDAY | BALANCE CLASS | 24/7 | FITNESS ROOM |
| IS: | WEEKLY PROGRAMS: | | CENTER | ACTIVITY CENTER |
| SPRY TABLE 1-3 | | | FOOD BANK CRAFTING 1 | OFFICE CLOSED |
| 30 | 29 | 28 | 27 | 26 |
| | | | | KNIT 4 CANCER 2 |
| | CARD GAMES 630 | | | MED DEVICE 1:30 |
| ROOK CHIR | LINE DANCE 2 | | COFFEE HOUR 1 | EUCH MINISTER 11 |
| 23 | 22 | | 20 次 21 | 19 |
| | BINGO 6 | | ACTIVITY ROOM | |
| MOVIE NIGHT 6 | | 11:30 | PAINT PARTY 1 | CARD GAMES 12 |
| | GRIEF TALK 1:30 | COEEEE W/ COBS | DOC TALK 1 | |
| 16 | 15 | 14 | 13 | 12 |
| | KARAOKE 6 | DOULA PRES 2 | GAME NHT 6 COMM ROOM | |
| 9 | 8 | | 4 K | 5 |
| | | | | |
| FATHER ROB 11 | DERBY DAY 12:30 | | | |
| 2 | 1 | | - | |
| Fri | Thurs | Wed | Tues | Mon |
| | を と | | | |

NOTES FROM THE SERVICE COORDINATOR



Let's Talk About Rumors

Rumors are unverified stories that spread through informal channels. They serve informational, psychological, and social functions, and we're applying this understanding to the study of online falsehoods.

While many rumors turn out to be false, some are true or partially true. Even false rumors can reveal important clues about the confusions, fears, or concerns circulating within a community. Rumors often arise as a natural byproduct of collective sensemaking, that is, the efforts of well-meaning groups to understand uncertain or ambiguous situations during fast-moving events. But not all rumors are innocent; some are deliberately seeded through propaganda or disinformation campaigns, leading people to misinterpret or misrepresent events. Think back to middle school. Imagine one day a classmate suddenly stops coming to school without any explanation. That kind of uncertainty sparks curiosity, and soon, rumors begin to circulate as people try to make sense of what happened. In fact, a 1955 field experiment did exactly that: researchers intentionally removed a student from a

classroom without warning. As expected, the remaining students quickly began spreading rumors to fill the gap in understanding.

So, how do you determine whether a rumor is true or false? Here are a few key strategies

- Understand the Context: Many rumors stem from genuine confusion or partial truths—context helps reveal the full picture.
- Cross-Verify: Look for consistent reporting across multiple trustworthy sources.
- Think Critically: Ask yourself whether the rumor makes logical sense and consider the motivations behind its spread.

And finally, when you feel like something might be going on, come talk to Alister or Etta. It's better to seek clarity than to spread speculation that could increase anxiety and misinformation. We're here to listen, support, and help make sense of things together.

NOTES CONT'D

Important Update from Social Security

Effective April 14:

If you receive Social Security benefits and do not have an online my SSA account, you will now be required to visit a Social Security office in person to:

- Verify your identity
- Apply for benefits
- Change or cancel the bank account where your benefits are deposited

This new policy is part of the agency's effort to prevent fraud and better protect your Social Security records and benefits.

"These measures further safeguard Social Security records and benefit against fraudulent activity," the agency states.

**Important Reminder: If You Move
You must notify Social Security
directly of your new address.
A change of address filed with the
U.S. Post Office is not enough.
Failure to inform Social Security of
your updated address could result in a
disruption or stop in your benefits.



Real ID Effective May 7

All travelers flying within the U.S. must have a REAL ID or another TSA-approved form of identification, such as a passport.

The new requirements included requiring states and territories to have residents provide certain documents, including a Social Security number, birth certificate, and proof of address.

Can't board domestic flights or access certain federal buildings
What is required for a REAL ID?
IDs that are compliant with the law must also have a photograph of the applicant on the ID, store digital images of the documents the applicant provides, and verify documents against federal databases. For example, a Social Security number provided to a state employee at a Department of Motor Vehicles, where most states issue licenses, has to be checked in real-time against the federal Social Security Administration's database.

Birth certificates must be verified through the National Association for Public Health Statistics and Information Systems' Electronic Verification of Vital Events. Immigration status must also be cross-checked against the Department of Homeland Security's Systematic Alien Verification for Entitlements system. REAL ID is a national set of standards, not a national identification card. "The purpose of REAL ID is to make our identity documents more consistent and secure."

MAY EVENTS



Derby Day Party

Thursday, May 1 | 12:30 PM
Community Room
Join us for a fun-filled Derby Day
Party hosted by Melanie from
Humana! Back in the 1960s,
women began wearing
extravagant hats to the Derby, so
they'd be seen on TV—a tradition
that blossomed into a
spectacular global showcase of
headwear. Don't forget to wear
your hat!



Assisted Living Info Session

Tuesday, May 6 | 1:30 PM
Community Room
Maggie Walsh, Director of
Admissions at St. Augustine
Towers Assisted Living
Residences, will speak about how
to know when it's time to
consider assisted living and what
options are available.



End of Life Doula Presentation

Wednesday, May 7 | 2:00 PM Community Room Kristin McAdams, a Certified End of Life Doula, will share her knowledge, resources, and training on how doulas can provide support.



Card Games

Monday, May 12 | 12PM
Thursday, May 22 | 6:30 PM
Activity Room
From Solitaire to Poker, Crazy
Eights to Old Maid—bring your
favorite card games and join in
the fun! All skill levels welcome.



Doc Talk & Summer Safety

Tuesday, May 13 | 1:00 PM Community Room A doctor from Dedicated Senior Medical Services will be here to provide helpful tips on how to stay safe and healthy during the summer months.



Coffee with the Cops

Wednesday, May 14 | 11:30 AM – 12:30 PM
Community Room
Stop by to chat with our local community outreach officer. It's a great opportunity to ask questions, share concerns, and build a stronger neighborhood connection.



Grief Support Talk

Thursday, May 15 | 1:30 PM
On the Patio
Kim Paulett from O'Neill
Healthcare will lead a
conversation about grief and
healing.
Light refreshments provided.
Please RSVP by May 12.



Lunch & Learn: Medical Devices

Monday, May 19 | 1:30 PM Community Room Central Home Medical Equipment, in collaboration with O'Neill Healthcare, will explain different types of medical devices and how they are covered.

Lunch provided. RSVP by May 15.

MAY EVENTS CONT'D



Line Dancing Party

Thursday, May 22 | 2:00 PM Community Room Whether you're a seasoned dancer or just love good music, come enjoy the rhythm! Line dancing is great exercise and lots of fun!



Book Club

Friday, May 23 | Time TBD Community Room This month's selection: "Major Pettigrew's Last Stand" by Helen Simonson.

Join your fellow readers for lively discussion and connection.



Food Bank Distribution

Tuesday, May 27 | Time TBD Bowling Alley

Food bank pickup will be available for those in need. Please come prepared with bags if necessary.



SPRY Senior Health Tabling

Friday, May 30 | 1:00 – 3:00 PM Annex Building SPRY Senior will be available to answer questions about their primary care and wellness program designed exclusively for adults aged 58 and older.

Please Note:

Cleveland Emergency Medical Services (EMS) will not be visiting in May.



Mammogram Bus

Calling all men & women
On July 25, the Cleveland
Clinic's Mobile Mammogram
Bus will be on-site to provide
mammography services for all
residents—male and female,
insured or uninsured. Don't
miss this opportunity to
prioritize your health!
Some information about Breast
Cancer from The American
Cancer Society:
It's estimated that breast cancer

It's estimated that breast cancer in men in the United States for 2025 is:

- About 2,800 new cases of invasive breast cancer will be diagnosed
- About 510 men will die from breast cancer

1 in 8 women in the United States will be diagnosed with breast cancer in her lifetime. In 2025, an estimated 316,950 women will be diagnosed with invasive breast cancer, and an additional 59,080 new cases of non-invasive (in situ) breast cancer will be diagnosed. Sign up with Etta or Maureen. If you are not a Cleveland Clinic patient, it doesn't matter; we will make sure your results can be shared with your doctor.



Franciscan Village Transportation Survey

Please take a moment to answer the following questions regarding access and usage of transportation at Franciscan Village. Your responses will help us to understand the needs of our residents and help us make informed decisions.

We appreciate your time and responses!

| * In | dicates required question | |
|------|--|----|
| 1. | Resident Name * | y. |
| | | |
| 2. | Resident Age * | |
| | Mark only one oval. | |
| | 55-62 | |
| | 62-70 | • |
| | 70-80 | |
| | 80-85 | |
| | <u>85+</u> | |
| | | |
| 3. | How long have you lived at Franciscan Village? | |
| | | |
| | | |
| 4. | Do you own your own vehicle? * | |
| | Mark only one oval. | |
| | Yes | |
| | ○ No | |
| | 140 | |

| 5. | (if your answer was no to the above question, please skip to question 8. |
|----|--|
| | Do you provide rides to your neighbors? |
| | Mark only one oval. |
| | Yes |
| | ◯ No |
| | |
| 6. | How often do you use your vehicle? |
| | Mark only one oval. |
| | Daily |
| | Weekly |
| | Monthly |
| | Other: |
| | |
| 7. | What kinds of places to you go to? Please select all of the options that apply: Check all that apply. |
| | ☐ Grocery Store Visits ☐ Visit Friends/Family ☐ Social Activities ☐ Medical Appointments ☐ Other |

t

P

| 8. | If you don't have access to a car or choose to not use your car regularly, have you spoken to the service coordinator or other staff members about your transportation needs? |
|-----|---|
| | Mark only one oval. |
| | Yes |
| | ○ No |
| | |
| 9. | After the conversation, (if applicable) Did you find that your transportation needs were being met? |
| | Mark only one oval. |
| | Yes |
| | ○ No |
| | Sort of |
| | |
| 10. | Do you depend on family members or friends for transportation? |
| | Mark only one oval. |
| | Yes |
| | ○ No |
| | Sometimes |
| | |
| 11. | Do you utilize public transportation? |
| | Mark only one oval. |
| | Yes |
| | ◯ No |

| 12. | If so, which bus lines do you use regularly? |
|-----|---|
| | |
| 13. | Do you utilize Ride Shares like Uber or Lyft ? |
| | Mark only one oval. |
| | Yes |
| | ○ No |
| | |
| 14. | Do you use taxi services? |
| | Mark only one oval. |
| | Yes |
| | ◯ No |
| | |
| 15. | Do you utilize STC (Senior Transportation Connection) for monthly grocery store visits? |
| | Mark only one oval. |
| | Yes |
| | ○ No |
| 16. | Do you utilize STC (Senior Transportation Connection) for other trips? |
| | |

| 17. | Have you ever participated in a social group trip where transportation was provided by Franciscan village? |
|-----|---|
| | Mark only one oval. |
| | Yes |
| | ○ No . |
| | |
| 18. | What types of destinations would you be interested in for Necessities and Chore Trips (specific stores)? |
| | , |
| 19. | What types of social and entertainment trips would you like to see offered? |
| 12. | What typed of doord and entertainment tripe would you like to doo entered. |
| | |
| | |
| | · |
| | |
| 20. | Would you be willing to pay a fee for these trips? The fees would cover meals, transportation costs and maybe a ticket to an event. |
| | Mark only one oval. |
| | Yes |
| | No |
| | |

.

| 21. | How much would you be willing to pay for these trips? |
|-----|---|
| | Mark only one oval. |
| | \$10-15 |
| | \$15-25 |
| | \$25-30 |
| | |
| | |
| 22. | Please express any concerns that you may have regarding transportation at |
| | Franciscan Village. |
| | <i>†</i> |
| | |
| | |
| | |
| | |
| | |
| | |

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