# The Village News



Main Office: 216.941.3330
Open 8am-1pm (Atrium Desk)

Service Coordinator: 216.941.4600

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### Community Updates

#### **TENANT MEETINGS ARE UPON US!**

Get ready to mark your calendars for our August Tenant Meetings! We've got two chances for you to join us on Wednesday, August 27th.

Swing by the Community Room at 11AM or 1PM – pick the time that works best for you! We'll be chatting about all the exciting things happening in our community, answering your questions, and hearing your brilliant ideas. Your input helps make our building an even better place to call home!

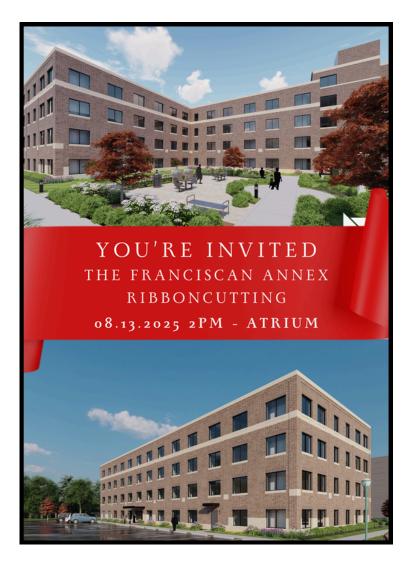




THE MOBILE OFFICE WILL VISIT OUR SITE ON MONDAY THE 18TH FROM 2:20-2:40PM

### **OUR TEAM**

Alister Englehart, Property Manager
Colleen Barry, Asst Property Manager
Brian Rockas, Site Superintendent
Heather Carey, Occupancy Specialist
Etta Smith-Wells, Service Coordinator
Josh Torres, Maintenance Technician
Jeff Krall, Maintenance Technician
Maureen Fleming, Compliance Assistant
Nancy Carver, Receptionist
Michelle Shaffer, Beautician (216.315.6869)
Jeannie Daloisio, Village Resale (216.282.6954)



### LETTER TO THE EDITOR

The following question has been submitted by a tenant to our Main Office:

### Q: Which tenants are allowed on the A Building Terrace?

Great question! We work to spread the word often that the A Building Terrace is open to all of our tenants. It is a beautiful space, gets a lovely breeze, and is a great spot to sip some coffee with friends or while reading a good book. We've added some fabric-backed chairs to the space recently that can be used by tenants for groups of varying sizes. Just make sure to put them back when you're done! All wicker furniture should stay in their permanent positions and not be moved. And, we'll be adding some new lighting for ambience this month!





### THIS MONTH'S GOOD IDEA

### Invite a neighbor to an activity.

We've got so many fantastic events and activities happening here, and we'd love to see more of your friendly faces.

Sometimes all it takes is a simple invitation to make someone feel welcome and encourage them to join in the fun.

So, next time you're heading to an event, why not tap a neighbor on the shoulder?

A friendly "Hey, want to come with me?" can make all the difference and help build an even stronger community. Let's make sure no one misses out on the good times!

### HIGHLIGHT EVENTS



### KEEP OR GIVE CRAFT WEEK

Unleash your inner artist with our August Craft Week, Keep or Give! Join us for a week of fun, creativity, and making something special. We've got a fantastic lineup of activities planned, including vibrant sand art, expressive painting, and unique hand crafts. Sessions on August 18th, 20<sup>th</sup>, and 22<sup>nd</sup> and each session kicks off at 1:30 PM in the Activity Room on the 2<sup>nd</sup> floor of the Rectory. Whether you're making a masterpiece for yourself or a thoughtful gift for a loved one, don't miss out!

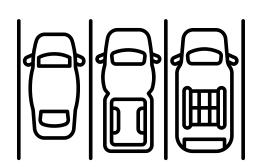
### SUMMER BAKE SALE

Get ready for some sweet treats! Join us for the Summer Bake Sale on Friday, August 29th at 11 AM in the Community Room! Indulge in delicious homemade goodies, and know that every bite supports a great cause. All proceeds help fund wonderful events and activities right here at Franciscan Village. Bakers, please drop off your delicious donations in the Community Room after 3 PM on Thursday, August 28th.

### **COMMUNITY NOTES**

### VISITOR PARKING

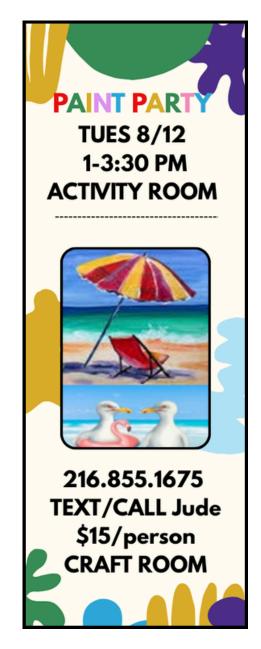
Please remember to remind vour visitors, including any aides, that Visitor Parking is available in the Front Lot. To keep things running smoothly for everyone, all tenant parking is now assigned, and all spots in the back parking lots are unavailable for non-tenants. If your spot is occupied by another driver, please contact our office between 8am-4pm on Monday through Friday for assistance. Tenants are permitted to mark their assigned spot with an object (e.g. traffic cone) or sign.



### Ohio Tax Holiday

Tenants, get ready to save! Ohio's Sales Tax Holidav is back from August 1st through 14th! Enjoy no state sales tax on almost all tangible personal property priced at \$500 or less per item. This includes everything from electronics, clothing, and books to home goods and even dinein food and beverages! It's a great chance to save money on back-to-school items or other purchases. Happy shopping!





### **AUGUST INSPECTIONS**

Please mark your calendars! We will be hosting State and Federal inspections of the units in the **A**, **B**, and **C** Buildings this month. The inspectors are here to make sure that we're doing everything we can to keep your homes safe and welcoming! A more comprehensive notice with full details will be distributed next week, but we wanted to ensure that you all were able to mark down Monday, August 11<sup>th</sup> and Monday, August 25th on your calendars as soon as possible. Thank you for your cooperation!



**CORINNE** 

**ELOIS** 









# NOTES FROM THE SERVICE COORDINATOR



### Staying Safe: What I Learned at the SCAM SQUAD Conference

I recently had the opportunity to attend the SCAM SQUAD Conference, and the experience was both eye-opening and empowering. The presentations and information shared were invaluable, especially given how sophisticated and convincing scams have become. Representatives from several key agencies participated, including the Cuyahoga County Division of Senior & Adult Services, the Federal Bureau of Investigation, the Ohio Attorney General's Office, the Federal Trade Commission, the U.S. Postal Inspection Service, and the Department of Consumer Affairs. These are the very agencies we need to know about—and turn to when we've been targeted or think we may have been scammed. Below are some of the most common scams discussed during the conference, along with tips on how to protect yourself:

### **Debt Collection Scams**

Scammers may pose as debt collectors, pressuring you to pay debts you don't owe. They can be aggressive and convincing.

Be wary of any company that guarantees they can "settle" your debts, especially if they ask for fees upfront. Always verify the legitimacy of any debt claim before acting.

### **Debt Settlement and Debt Relief Scams**

Some companies promise to renegotiate or reduce your debt but may charge high fees or leave you deeper in debt.

Avoid working with any debt relief agency that charges fees before performing services or advises you to stop communicating with your creditors.

Grandparent Scams

Scammers pretend to be a grandchild or loved one in urgent need, often asking for money via wire transfer or gift cards. These scams are especially popular around the holidays.

Scammers can now use artificial intelligence to mimic voices and doctor images to make the scam more believable.

Always verify the caller's identity before sending money. Contact your grandchild or family member directly using a number you know.

### Impostor Scams

These scams involve someone pretending to be a trusted figure, like a government employee, utility worker, or even tech support.

Never share personal or banking information with someone who contacts you

### NOTES CONT'D

unexpectedly. Government agencies will never demand immediate payment or ask for gift cards.

### **Lottery or Prize Scams**

You're told you've won a prize, but you need to pay a fee or provide personal info to claim it. Legitimate sweepstakes never ask for money to claim a prize. Don't give out financial or personal information to claim a "win."

### **Mail Fraud**

Scam letters might look official but are designed to steal money or personal information. They often promise prizes, money, or travel in exchange for a fee or personal details.

Be cautious of mail that asks for payment or personal information to receive a reward. When in doubt, throw it out—or contact consumer protection agencies for guidance.



### Money Mule Scams

You may be asked to send or receive money on someone else's behalf, often for a "job" or an online relationship. This can unknowingly make you part of a criminal operation.

Never agree to handle money or packages for someone you don't know well or haven't met in person.

#### **Romance Scams**

Scammers use fake identities to build emotional connections online and eventually ask for money. These scams can be drawn out over weeks or months.

Be cautious about sharing personal or financial information with someone you've only met online. Don't send money or gifts to someone you haven't met in person—no matter how convincing or heartfelt the story may seem.

### REMEMBER...

Scammers are becoming cleverer, but knowledge is our best defense. If something feels suspicious, pause and seek help. Trust your instincts—and when in doubt, don't give out personal information or send money. Let's stay informed.



### **AUGUST EVENTS**



#### TIE DYE

Monday, August 4 Noon Community Room Heather Spratt

Director of Community Relations O'Neill Healthcare will be here to provide a fun activity for the residents as well as share the services provided by O'Neill Healthcare.

You must RSVP with Maureen by phone, email (mflemings@franvillage.org), or in person by July 29



### Fitness Open House

Tuesday, August 5 12:30 pm Exercise Room

Lisa Lackner, OTR/L, Physical Therapist and Regional Manager for At Home Services, will be hosting an Open House to demonstrate how to properly use therapy equipment for various body movements and strengthbuilding exercises. This is a great opportunity to learn more about how therapy tools can support your health and mobility. RSVP with Maureen by phone, (mflemings@franvillage.org), or in person by August 1



### **PMR Broker Group**

Friday, August 15 Noon

Community Room Dassan Rhodes, Agency Manager, will be here to share information about PMR Group's various life, Medicare, and medical plans. He will be bringing Pizza, so you must RSVP with Maureen by phone, email:

mflemings@franvillage.org, or in person by August 12.



5:00 pm Community Room The movie "Quiet Place, Day One" Starring: Lupita Nyong'o & Joseph Quinn



### Bingo & Root Beer Floats

Thursday, August 21 1:30 pm Community Room Kellie Richardson, MBA Hospice Referral Coordinator O'Neill Healthcare Hospice will be here to talk about Hospice and Palliative Care services offered by O'Neill Healthcare. Please RSVP will Maureen by phone.

mflemings@franvillage.org, or in person by August 18

### **AUGUST EVENTS**



### **Emergency Medical Services (EMS)**

Monday, August 25
10:30 am
Bowling Alley
Get your blood pressure and
glucose checked. This is a free
service provided by the City of
Cleveland



### Food Bank

Tuesday, August 26
Deliveries available at 11am
Bowling Alley
If you are unable to pick up your
order or have any questions, please
contact Etta, the Service
Coordinator



### Line Dancing

Thursday, August 28
2:00 pm
Community Room
Join us in dancing for health.

NOTE: Please contact Maureen for all my RSVP programs. You can reach her by phone or stop by her office, located across from the mailboxes in Building A.



## Paws-itive Tips: Keeping Our Community (and Your Furry Friends) Tidy!

We love seeing our furry residents, but we've noticed a little extra pet fur in our hallways lately. To help keep our shared spaces clean and comfortable for everyone, here are some friendly tips on pet grooming:

- Brush Regularly: This is the best way to reduce shedding!
   Brushing your dog or cat a few times a week removes loose fur before it ends up on the floor.
   Try brushing in an easy-to-clean area or outside.
- Use the Right Tools: Different fur types need different brushes. A slicker brush, de-shedding tool, or even a grooming mitt can make a big difference.
- Routine Baths: Baths can help loosen and remove dead fur.
   Use pet-specific shampoos and ensure your pet is thoroughly dried.

A little extra grooming can go a long way in making our community cleaner and more welcoming for all. Thank you for helping keep our home beautiful!

### **AUGUST 25**

Mon	Tues	Wed	Thurs	Fri
				1
4 TIE DYE 12	FITNESS OPEN HOUSE 12:30 LCR 6 COMM ROOM	6	7 KARAOKE 6	8
11	12	13	14	15
STATE INSPECTIONS	PAINT PARTY 1	RIBBONCUTTING 2	BINGO 6	PMR BROKER 12
COFFEE W/ CHERYL 11:30	CARD GAMES 5 ACTVTY ROOM	MUSIC SERIES 4		
18	19	20	21	22
EUCH MINISTER 11 CRAFT WEEK 1:30	COFFEE HOUR 1	CRAFT WEEK 1:30	BINGO & FLOATS 1:30	CRAFT WEEK 1:30
KNIT 4 CANCER 2  MOVIE NIGHT 5	GAME NHT 6:30 ACTVTY ROOM			BOOK CLUB 2
25	26	27	28	29
HUD INSPECTIONS EMS 10:30	FOOD BANK	TENANT MEETINGS 11/1 MUSIC SERIES 4	LINE DANCE 2	BAKE SALE 11
ACTIVITY CENTER		WEEKLY PROGRAMS:		
FITNESS ROOM	24/7	BALANCE	MONDAYS	1
ACTIVITY ROOM	24/7	TAI CHI/WEIGHTS	WEDNESDAYS	10:30
LIBRARY/COMP LAB	24/7	WII BOWLING	WEDNESDAYS	1
		RESALE SHOP	WED & FRI	1-3
		FURNITURE SHOP	THURSDAYS	2-4
		SILVER SNEAKERS	FRIDAY	10